

Instructions for Accessing MCG Criteria

MCG criteria are the intellectual property of MCG Health and access is strictly controlled. Users are not able to distribute any MCG content without the permission of MCG. By following these instructions, you will have access to view MCG criteria online.

To view the MCG criteria used by the plan to support a medical determination, visit <https://medigold.access.mcg.com/index>.

Step 1: Disclaimer

- a. Check the “Accept Terms and Conditions” box
- b. Select the “Accept and Proceed” button to continue to the next page.

Step 2: User Information

- a. Next you will be required to enter the following information:
 - First Name
 - Last Name
 - Select the button the most closely aligns with your interest in MCG care guidelines.
- b. Select “Next”

Step 3: Contact Information

- a. MCG will ask for your preferred way of receiving a verification code. Select from:
 - Text message
 - Email
 - Telephone call
- b. Select “Next”

Step 4: Access Code

- a. Enter the code once received via your preferred method.
- b. Click on the ► desired product to be shown a list of MCG care guidelines selected for the client’s program.
- c. Click on the guidelines you wish to review. *Please note that copy/pasting, printing, or other methods of duplication are not allowed.*
- d. Once finished Select “Back to Guidelines” list or close your tab.