

PROVIDER UPDATE

October 2023– Special Benefits Edition

Ohio

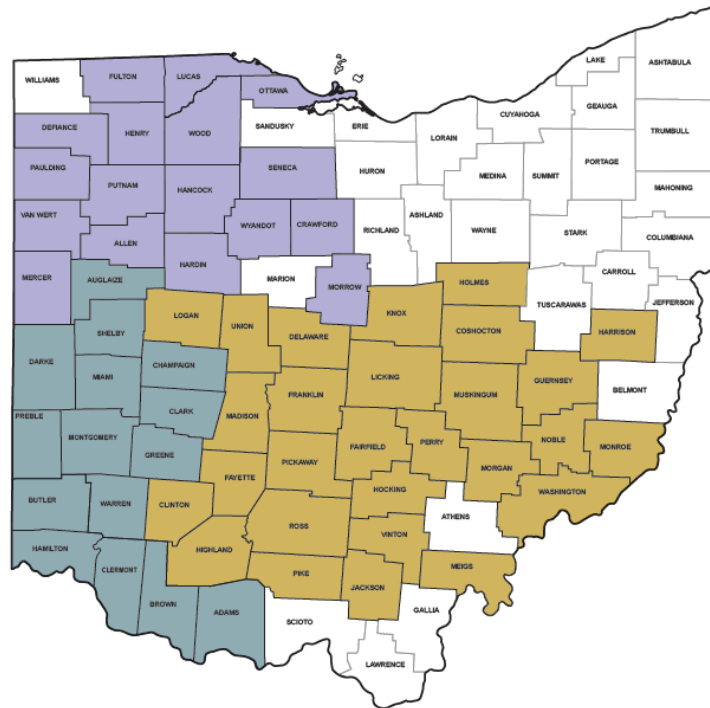
Welcome to the Annual Enrollment Period!

We anticipate 2024 will be another great year for Mount Carmel MediGold Health Plan and our providers! (Please note our plan name has changed slightly from MediGold Mount Carmel to better align with our regional health ministries.)

As a reminder, you and your office staff will receive formal educational materials throughout the year including:

- Monthly Provider Update newsletter
- Provider Administration Manual
- Provider Guide
- Star Measures Coding Guide

Please reach out to our Provider Service Center if you have any questions.



Mount Carmel MediGold 2024 Ohio Service Area

- **Central Ohio Region Counties (in gold on map):** Clinton, Coshocton, Delaware, Fairfield, Fayette, Franklin, Guernsey, Harrison, Highland, Hocking, Holmes, Jackson, Knox, Licking, Logan, Madison, Meigs, Monroe, Morgan, Muskingum, Noble, Perry, Pickaway, Pike, Ross, Union, Vinton and Washington
- **Northwest Ohio Region Counties (in purple on map):** Allen, Crawford, Defiance, Fulton, Hancock, Hardin, Henry, Lucas, Mercer, Morrow, Ottawa, Paulding, Putnam, Seneca, Van Wert, Wood and Wyandot
- **Southwest Ohio Region Counties (in blue on map):** Adams, Auglaize, Brown, Butler, Champaign, Clark, Clermont, Darke, Greene, Hamilton, Miami, Montgomery, Preble, Shelby and Warren



MOUNT CARMEL
Health Plan

MediGold

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www.mountcarmelhealth.com/medicare/find-a-provider

Provider Service Center 1-800-991-9907 (TTY 711)

8 a.m. – 5 p.m.
Monday - Friday

2024 Plans Highlight

- ✓ **NEW!** Up to \$1,800 cash back in Social Security each year for select plans*
- ✓ **NEW!** Lower monthly premiums on certain plans; same or enhanced benefits*
- ✓ **NEW!** Flex Card benefit – up to \$1,000 to spend on covered Vision and Hearing services*
- ✓ **NEW!** Lower select copays
- ✓ All covered insulins with maximum monthly copay of \$35
- ✓ Over-the-Counter (OTC) allowance
- ✓ FREE SilverSneakers® fitness and more!

**Benefits vary by plan*

Our pharmacy network includes more than 66,000 network pharmacies including retail, specialty, long-term care and home infusion.

Important Reminder:

2024 Member Identification cards will include the new Mount Carmel MediGold logo. Please see the sample below.



Mount Carmel MediGold Health Plan (HMO/PPO) is an affiliate of Trinity Health. In select counties, Mount Carmel MediGold Health Plan offers Medicare Advantage plans in partnership with Trinity Health’s regional health ministry, Mount Carmel Health System and other local Network Providers (Ohio). Most operational and administrative functions for the plan are performed through the plan’s headquarters in Columbus, Ohio.