

# EMS AFTER-HOURS ON-CALL NUMBER

With the urgency surrounding the COVID-19 outbreak, our EMS Coordinators are fielding calls around the clock. And while that's a part of our current reality, it doesn't allow them much-needed time to rest and recover. That's why we're introducing a **new on-call system** that will allow you to get the immediate assistance you need and give our coordinators some valuable downtime.



From now on, when you have a question or request, or need urgent assistance outside regular business hours, you can call the **EMS Coordinator After-Hours On-Call Number** and speak directly to the team member on call.



The new EMS Coordinator after-hours on-call number is **866-MCHS-EMS.**



Since this call will go straight through to the after-hours EMS Coordinator, **you won't see any difference in turnaround time or service quality.** The only difference will be the number you call.



So **please make a note of our after-hours on-call number,** continue to call your Coordinator at their regular daytime number between 8:00 AM - 4:30 PM, and contact us however and whenever we can be of assistance to you and your crew.



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